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PATENT  
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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Chockalingam Arunachalam  
Serial No. : 09/943,587  
Filed : August 30, 2001  
For : System and Method for Associating  
Interactive Voice Response Unit Data to  
a Telephone Call Using Automatic Number  
Identifiers  
Attorney's Docket : DAVOX-173XX  
Examiner : Chow, Ming  
Group Art Unit : 2645

Technology Center 2600

I hereby certify that this correspondence is being deposited with  
the United States Postal Service as first class mail in an  
envelope addressed to: Mail Stop RCE, Commissioner of Patents, PO  
Box 1450, Alexandria, VA 22313-1450 on April 27, 2004.

By Richard J. Musgrave  
Richard J. Musgrave  
Registration No. 44,960  
Attorney for Applicant

PRELIMINARY AMENDMENT AS A SUBMISSION UNDER 37 C.F.R. §1.114

Mail Stop RCE  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir or Madam:

In response to the Advisory Action, dated February 3, 2004,  
and the Final Office Action, dated October 27, 2003, please  
consider the following as a submission under 37 C.F.R. §1.114 and  
amend the above-identified Patent Application as follows:

A Listing of the Claims begins on page 2 of this paper.

Remarks and Arguments begin on page 12 of this paper.



Serial No.: 09/943,587  
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Date: April 27, 2004

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Facsimile: (603) 624-1432

COMMISSIONER OF PATENTS  
Alexandria, VA 22313-1450

Attorney Docket No: DAVOX-173XX

Sir:

In re application of: Chockalingam Arunachalam

Entitled: System and Method for Associating Interactive Voice Response Unit Data to a Telephone Call Using Automatic Number Identifiers  
Transmitted herewith is a Preliminary Amendment as a Submission Under 37 C.F.R. § 1.114 (15 pages), in the above-identified application. The following checked items are applicable:

A Petition for Extension of Time for 3 month(s) is hereby made, under §1.136(a); a check in the amount of \$903 is enclosed per §1.17, specifically \$475 for 3-month extension, \$385 for RCE filing fee, and \$43 for an additional Independent Claim.

Other: Request for Continued Examination

| CLAIMS AFTER AMENDMENT:                          | MINUS PRIOR PAID CLAIMS: | EQUALS PRESENT EXTRA CLAIMS: | RATE:       | ADDITIONAL FEE:    |
|--|--------------------------|------------------------------|-------------|--------------------|
| Independent 4                                    | - 3                      | = 1                          | x \$86.00 = | \$86.00            |
| Total 19   | - 20                     | =                            | x \$18.00 = | 0                  |
| [ ] Multiple Dependent Claims (1st presentation) |                          |                              |             | + \$280.00 = 86.00 |
| SUBTOTAL ADDITIONAL CLAIM FEE                    |                          |                              |             | \$86.00            |
| Small Entity filing, divide by 1/2.              |                          |                              |             |                    |
| TOTAL ADDITIONAL CLAIM FEE                       |                          |                              |             | \$43.00            |

[ ] No additional claim fee.

The claim fee has been calculated above; Check No. 13310 in the amount of \$903 is enclosed.

In the event a Petition for Extension of Time is required by this paper and not otherwise provided, such Petition is hereby made and authorization is provided herewith to charge Deposit Account No. 02-3285 for the cost of such extension.

The Commissioner is hereby authorized to charge payment of any additional filing fees under §1.16 associated with this communication or credit any overpayment to Deposit Account No. 02-3285.

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Mail Stop RCE, Commissioner of Patents, Alexandria, VA, 22313-1450 on April 27, 2004.

Richard J. Musgrave

Attorney of Record, Richard J. Musgrave, Esq.  
Registration No. 44,960

SUBMIT IN TRIPPLICATE

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